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| ANOOP SHARMA  [Sharma.anoop67@gmail.com](mailto:Sharma.anoop67@gmail.com)  (+91)8792783120, 9513294164 | **Contact Address**  Near Anjanya Temple, Belthur, Kadugodi  Bangalore, Karnataka 560067 |
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| **CAREER PROFILE** | |
| Objective | |
| To work effectively in an organization and prove to be an asset to the organization I join. To constantly up grade my knowledge and skills and try to make a difference in whatever I do. | |
| |  |  |  |  | | --- | --- | --- | --- | | **Experience Summary** | | | | | **1.6 Years** of Production support and troubleshooting experience on **UNIX Platform, Websphere Application Server ,JBoss, WebLogic, Tomcat, Apache, F5 LB**   * Worked extensively in Server Administration on AIX (UNIX Flavor) platform. * Good knowledge on UNIX, Linux, Web sphere Application Server. * Performing changes on server through Web sphere Admin console as well as through command line. * Creating Daily, Weekly and Monthly Reports for Incident and Change Management on Excel sheet. * Versatile and willing to work on any technology or platform. | | | | | **Company Name** | **Location** | **Duration** | **Role** | | IPsoft Tech Services | ITPL, Whitefield | April 27th 2015 Till now | Application Administrator | |  | | | | | |
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| **TECHNICAL SKILLS** | |
| Programming Languages | UNIX Shell Scripting, C, C++, Sound knowledge of core Java, JSP, Servlet |
| Databases | SQL |
| Web & Application Servers | WebSphere Application Server,JBOSS, WebLogic , Apache,DataPower,F5,Netsacler |
| Tools & Packages | IPradar |
| Operating Systems  Others | Windows 2000/XP/NT/8, UNIX, Linux, AIX. SUN OS  AWS, Data Structures, Computer Network, Operating System |

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| **CERTIFICATIONS** | |
| JAVA CERTIFIED | Completed JAVA Certification from Kanishka Information Technology, Gwalior |
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| **ACADEMICS** | | | | |
| Exam | Institute | Board | Year of Study | Percentage |
| B.E (CSE) | Gwalior Engineering College | RGPV  UNIVERSITY | 2011-2014 | **7.7 CGPA(Honours)** |
| DIPLOMA | Dr. B.R Ambedkar Polytechninc College | RGPV  UNIVERSITY | 2008-2011 | **76.8%(Honours)** |
| HSC | Govt. H.S School of Excellence | M.P. Board | 2007-2008 | **70.8** % |
| SSC | Govt. H.S School of Excellence | M.P. Board | 2005-2006 | **79.4%** |

# PROJECT DESCRIPTIONS

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| S.NO | Project Title | Technology | Duration | My Role |
| 1 | **Middleware Support** | **Websphere, JBoss, Apache and UNIX/Linux** | April-2015  to  Till Now | Team Member |

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| 01 | Project Name | MasterCard International |
|  | Team Size | 22 |
| My Role | Team Member |
| Company | IPSoft Global Services |
| My Responsibilities | * Responsible for overall **MasterCard infrastructure Support** * Handling and resolving Code Red, P1, P2 issues on call. * Implementing changes like Application installation, various configuration changes and their validation on call. * Creation of Apache instances, performed changes on JBoss instances. * Javacore/Heapdump Analysis. * Monitoring JVM, Nodeagent and DMGR logs. * Monitoring Apache, Jboss, Tomcat. * Troubleshooting server issues using various techniques * Working on Monitoring tools. * Monitoring all Applications and Servers for Troubleshooting. * Working on more than 100 instances. * Creating Reports in Excel Sheet for Problem, Incident and Change Management. * Doing DNS Changes. * Analysing Incidents and Changes for Problem Management. |

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| S.NO | Project Title | Technology | Duration | My Role |
| 2 | **Application Support** | **Windows Server, Weblogic, Unix/Linux** | April 2015- Till date | Team Member |

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| 02 | Project Name | Tech-Millicom International |
|  | Team Size | 18 |
| My Role | Project Member |
| Company | IPSoft Global Services |
| My Responsibilities | * I was involved in Monitor the services of windows host. * Was responsible for maintaining the Weblogic Application Server. * Have done many troubleshooting’s on the first stage of the project setup and have met all the client new requirements. * Installations of all the required services on the servers and bridging the gap between them. * Done all P1, P2 issues over the call |

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| 03 | Project Name | | International Hotel Group(IHG) | |
|  | Team Size | | 25 | |
| My Role | | Team Member | |
| Company | | IPSoft Global Services | |
| My Responsibilities | | * . * Handling and resolving Code Red, P1, P2 issues on call. * Implementing changes like Application installation, various configuration changes and their validation on call. * Troubleshooting all Internet related issues as well middleware related. * Worked on JBoss server. | |
| Project Name | | Unilever Limite(ULL) | |
| Team Size | | 7 | |
| My Role | | Team Member | |
| Company | | IPSoft Global Services | |
| My Responsibilities | | AWS(Amazon web services) Deployments, Package creations, Raising change request creation.  Branch, jobs and pipeline creations.  User creations, Monitoring all alerts of backend. | |

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| **PERSONAL DETAILS** | |
| Name  Father’s name | ANOOP SHARMA  Mr. PRADEEP SHARMA |
| Permanent Address | RAM NAGAR, BARADARI CHAURAHA, IN FRON OF POST OFFICE MORAR, GWALIOR 474006 |
| Hobbies&Interest | LISTENING MUSIC, PLAYING VIDEO GAMES AND CRICKET |

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| ACHIEVEMENTS | |
| * First Prize couple of times in Code Breaker(Debugging) in GEC College * Winner in Designing Website Designing. * Winner in Karate Competition | |
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**Declaration:**

I hereby declare that all the above-furnished information is correct and true to best of my knowledge.

Place: Bangalore**.** **( ANOOP )**